

Town of Livonia Gas System Public Awareness Notice

**Please read the following gas system safety information.
It is provided to promote public awareness and damage prevention awareness.**

The Town of Livonia owns and operates a natural gas distribution system. The gas system consists of an underground network of pipelines throughout the Town. The purpose of the gas system is to provide a reliable and safe economical source of energy for heating purposes to the homes and businesses adjacent to the underground gas pipelines. The pipeline system has the capacity to reliably deliver natural gas to the customers.

The hazards of natural gas are that it is: odorless, colorless, tasteless, lighter than air and can ignite and/or explode with tremendous force when mixed with the right amount of air.

Prevention measures taken include:

- **Adding odorant to the gas to give it that distinctive smell, similar to rotten eggs, to warn us of its presence**
- Testing the odorant level each calendar quarter
- Performing annual gas leakage surveys
- Conducting periodic pipeline patrols

The following are signs that may indicate a gas leak:

- A hissing or roaring sound (caused by escaping gas)
- A patch of dead or discolored vegetation in an otherwise green setting along a pipeline route
- Blowing dirt, grass or leaves near a pipeline
- Continuous bubbling in wet, flooded areas
- **A “gas smell,” similar to rotten eggs**

Safety Procedure:

Anyone who may smell this odor in the Town or notice any unusual conditions on or near gas mains, vents, service lines, meter sets, or especially inside of a building should call the Town immediately. If you smell a strong gas odor inside a building, notify everyone in the building to leave. Do not operate any switches or use the phone. Go a safe distance away upwind of the gas smell and call the Town. With any gas leak, protect life first then property, then notify the Town.

Excavator Procedure:

Pipeline markers are maintained to inform the public of the gas line location. State and federal laws require excavators to notify LA One-Call two (2) full working days before digging. If any excavation is planned, you must notify LA One-Call which will notify the Town to locate the gas lines. The Town of Livonia maintains membership in the LA One-Call program.

Emergency Contact Information:

To obtain additional information or report a gas related issue, call the Town of Livonia at 225-637-2981. The LA One-Call Center phone number is 811.

This information and the pipeline signs are provided as public awareness and damage prevention awareness notices.

Town of Livonia Gas System

Affected Public

Survey Questions

PLEASE complete this form and return it to the Town Hall.
This survey is required for pipeline safety regulation compliance.

Date: _____

OUTREACH:

1. In the last year have you seen or heard any information from the Town of Livonia relating to pipeline safety?
Yes ___ No ___
2. Have you, or anyone in your household, ever tried to obtain information about pipeline safety in the last twelve (12) months? Yes ___ No ___

KNOWLEDGE:

3. Do you live close to a petroleum or gas pipeline?
Yes ___ No ___ Do Not Know ___
4. What would you do if you discovered a damaged pipeline?
[Can check more than one]
 - a. Call 911
 - b. Call pipeline operator
 - c. Flee area
 - d. Nothing (not my responsibility)
 - e. Other: _____
5. What would you do if you saw someone intentionally trying to damage a pipeline?
[Can check more than one]
 - a. Call 911
 - b. Call pipeline operator
 - c. Flee area
 - d. Nothing (not my responsibility)
 - e. Other: _____

BEHAVIOR:

6. Have you ever called a pipeline operator, 911, or anyone else to report suspicious or worrisome activity near a pipeline? Yes ___ No ___
7. Have you, or anyone in your household (or company if a business), ever encountered a damaged pipeline or product released from a pipeline?
Yes ___ No ___
8. Have you ever passed information about pipeline safety to someone else?
Yes ___ No ___

OUTCOME:

9. Has anyone in your household, or nearby neighbors, ever had any injuries or damage associated with a pipeline break or spill? Yes ___ No ___

ATTITUDE:

10. Has the Town of Livonia gas system been doing a good job of informing people like you about pipeline safety?
Yes ___ No ___